

Care and cleaning of Glass and Crystal

To ensure a long and happy association with the glass and/or crystal items you have selected we ask that you exercise a little caution and note the following points:

- All glass/crystal is susceptible to impact shock
- Glass and crystal is susceptible to heat shock and rapid changes of temperature will cause fracture
- Items of handmade glass will never be perfectly matching. Each piece will have its own individual marks and variations
- Small bubbles in handmade glass are common, they are not flaws but are an intrinsic feature of the handmade glass

HANDWASHING

Handwashing is recommended. When washing glass or crystal by hand always wash each stem one at a time in the sink, using lukewarm water and mild detergent. The finely made rims are the most fragile part of the glass. Never place upside down when storing. Always let the glass drain properly before final drying with a dry tea towel (a wet tea towel increases the risk of breakage). Do not hold the glass by the stem or the foot when washing or drying the bowl as the twisting motion will create undue pressure. Polish glasses immediately after drying as this prevents the detergent from drying on the glass. (Also note that finger rings can scratch crystal when hand drying)

DISHWASHER

If you choose to use a dishwasher be aware that the machine makes no distinction for fragile items. Place glass items in the top tray only. For all fine glass set at the lowest possible temperature. Use a mild detergent and never use more than the recommended amount. Glass should be inclined in the dishwasher for proper draining. Ensure that the glasses cannot knock against each other during the wash cycle.

Repeated washing in hot water with strong detergents will damage the surface polish of your crystal. The following items are totally unsuitable for the dishwasher:

- Lead crystal eg: Waterford
- Gold decorated items
- Hand painted items
- Items with uneven wall thickness
- Handled items eg: jugs, mugs
- Heavy based glasses

CANDLEHOLDERS

Do not allow the candle to burn down below the level of the glass or crystal holder as the heat generated will crack your candleholder

COLOURED VOTIVES

Please note the following points for the use and care of these items:

- The votive's colour is an applied surface and it is only suitable for use with metal-cupped tea light candles. Do not use unprotected candles.
- To clean: hand wash in warm water, avoiding detergents
- Harsh rubbing of the interior will damage the applied colour